

Q: Can you explain what sort of documentation is needed?

A: All Applicants MUST provide FULL documentation of income for ALL adults (18 and over) AND documentation of all dependents in the household.

Income documentation may include ALL of the following that are applicable:

- last 30 days of paychecks
- Social Security/Disability/Pension award letter(s)
- Alimony/Child Support award letter(s)
- Foster care support documentation
- Unemployment documentation
- MDHHS support eligibility letter

Documentation of household size may be provided via:

- Federal 1040
- Letter of Case Action or Eligibility Determination Letter from MDHHS or MSHDA
- State or Federal ID AND mail verifying address
- Current school records with correlating address
- Utility bills, Lease

Applications submitted without complete documentation will not be processed until all documentation has been received.

Q: I receive income on behalf of my children. Do you need documentation?

A: Yes. If you are a foster or guardian, we need documentation of the subsidy you get for the care of your child. If your children receive social security, we need documentation from the Social Security Administration.

Q: I do not have any income. What kind of documentation do I need to provide?

A: Where do you live? How do you eat? Anything you utilize to cover living expenses like these is considered income. Most people just mean they do not have a traditional job, when they say they do not have income.

Q: I am not interested in membership for myself but would like to get it for my children. Can I get financial assistance for youth membership?

A: Yes, while all minors must have their responsible adult listed on their membership the adult does not have to be active on the membership.

We offer an immediate 50% discount for all YOUTH aged 18 and under that have verification of current Medicaid or Free/Reduced School lunch. No other financial documentation is needed.

Q: How long is my membership financial assistance valid for?

A: Membership financial assistance is valid for UP TO one calendar year. If individual has a unique or evolving situation, short term approvals make more sense and we can reevaluate after 60-90 days instead of awarding for the entire year. If a Financial Support recipient's membership is terminated and they rejoin with the calendar year of their Financial Support approval, they do NOT need to reapply. The award is good until the date notated on account.

Q: Can I get financial assistance for programs without getting a membership?

A: Yes, currently you may receive a discounted rate on programs by applying for financial assistance. The discount would be applied to the non-member rate of the program.

Q: Can I submit my application online?

A: At this time we do not have a process for submitting applications for financial assistance online. If necessary, electronic copies of income documentation and signed, scanned applications may be submitted to financialaid@kzooymca.org. Please verify the legibility and focus of your submission before sending. Submitting documentation electronically may increase the processing time for your application.

Q: How long will it take to process my application?

A: Applications submitted will be processed by staff as quickly as possible, often at the time of submission. If there are questions about valid documentation, please contact us at the financialaid@kzoymca.org email or come in and speak to one of our FT Member Services staff. We can direct you as to documentation specific to your family. Applications submitted without complete documentation will be returned to individual with information on what else is needed. All documentation must be received at same time for us to process award. until all documentation has been received.